

**Data Definitions**

<b>Data</b>	<b>Data Source</b>	<b>Fields Used</b>	<b>Measure</b>	<b>Description</b>
1. Number of Appointments Scheduled between 01/01/2020 and 05/28/2021	Completed and Cancelled Appointments	Appointment Made Date	Appointments	# of Appointments that were made between 01/01/2020-05/28/2021. these appointments could have been completed, cancelled or currently scheduled. These are ones that were scheduled during this time period
2. Number of Appointments Completed between 01/01/2020 and 05/28/2021	Completed and Cancelled Appointments	Appointment Date	Appointments	# of appointments that were completed (that occurred) between the time period of 01/01/2020- 05/28/2021. These could have been scheduled prior to this time period or during this time period
3a. Number of Scheduled Appointments Between 01/01/2020 and 05/28/2021 with Cancelled by Clinic Indicated <sup>1</sup>	Completed and Cancelled Appointments	Appointment Date	Cancelled by Clinic Indicated	# of appointments that were cancelled between 01/2020 and 05/28/2021. These appointments are notated as having been cancelled by the clinic
3b. Number of Scheduled Appointments Between 01/01/2020 and 05/28/2021 with Cancelled by Patient Indicated	Completed and Cancelled Appointments	Appointment Date	Cancelled by Patient Indicated	# of appointments that were cancelled between 01/2020 and 05/28/2021. These appointments are notated as having been cancelled by the patient. They do not include no shows.
4ai and 4aii. Number and Percentage of Appointments Scheduled between 01/01/2020 and 05/28/2021 for Primary Care a. Primary Care i. Within 20 days of a patient's date of request ii. Over 20 days of a patient's date of request b. Mental Health care i. Within 20 days of a patient's date of request ii. Over 20 days of a patient's date of request c. Non-institutional (need to further define this. Is this GEC of CC?) Manny mentioned he thought it was CC but we need to be sure. extended care services i. Within 20 days of a patient's date of request ii. Over 20 days of a patient's date of request	Completed and Cancelled Appointments	Appointment made date, CPM Clinic group =Primary Care, MH, for GEC it was only stop codes 170-178	Appointments, Cancelled - Cancelled by Clinic, Cancelled - Cancelled by Patient, Completed - All - Appointments, Completed - All - PID - GT 20 Days, Pending - All - Appointments and Pending - All - PID - GT 20 Days by Facility District (Appointment Location) on rows sub-setted by combined elements of Appointment Made Date and <b>Primary Care, Mental Health, and then stop codes (170-178)</b>	Number of Completed and current Pending Appointments with a made date between 01/02-05/28- cancellation was excluded- this is a rough estimate (** appointments does not equal Cancelled+completed bc I did not pull no shows). Was asked to pull and combine new /established patient using PID rather than breakout by new/established.

**Data Definitions**

Data	Data Source	Fields Used	Measure	Description
5a and 5b. Number and Percentage Scheduled between 01/01/2020 and 05/28/2021 for Specialty Care	Completed and Cancelled Appointments	Appointment made date, CPM Clinic group =Specialty Care and all other	Appointments, Cancelled - Cancelled by Clinic, Cancelled - Cancelled by Patient, Completed - All - Appointments, Completed - All - PID - GT 20 Days, Pending - All - Appointments and Pending - All - PID - GT 20 Days by Facility District (Appointment Location) on rows sub-setted by combined elements of Appointment Made Date and specialty Care and All Others	Number of Completed and current Pending Appointments with a made date between 01/02-05/28- cancellation was excluded- this is a rough estimate (** appointments does not not equal Cancelled+completed bc I did not pull no shows). Was asked to pull and combine new /established patient using PID rather than breakout by new/established.

**Appointment DataSet (Non Count Clinics Not Included)**

**Pulled on 07/30/21**

**1. Number of Appointments with an Appointment Made Date between 01/01/2020 and 05/28/2021**

**Appointments**

(1V05) (517) Beckley, WV HCS	280,744
(1V05) (540) Clarksburg, WV HCS	409,217
(1V05) (581) Huntington, WV HCS	517,488
(1V05) (613) Martinsburg, WV HCS	650,995
(2V08) (516) Bay Pines, FL HCS	1,855,675
(2V08) (546) Miami, FL HCS	1,184,411
(2V08) (548) West Palm Beach, FL HCS	1,254,377
(2V08) (573) Gainesville, FL HCS	2,085,537
(2V08) (673) Tampa, FL HCS	1,819,484
(2V08) (675) Orlando, FL HCS	2,291,819
(4V19) (436) Montana HCS	527,882
(5V22) (644) Phoenix, AZ HCS	1,717,427
(5V22) (649) Northern Arizona HCS	326,096
(5V22) (678) Southern Arizona HCS	969,422

**2. Number of Appointments with an Appointment Completed Date between 01/01/2020 and 05/28/2021**

**Appointments**

(1V05) (517) Beckley, WV HCS	280,790
(1V05) (540) Clarksburg, WV HCS	417,402
(1V05) (581) Huntington, WV HCS	520,126
(1V05) (613) Martinsburg, WV HCS	662,826
(2V08) (516) Bay Pines, FL HCS	1,856,915
(2V08) (546) Miami, FL HCS	1,177,216
(2V08) (548) West Palm Beach, FL HCS	1,255,070
(2V08) (573) Gainesville, FL HCS	2,094,127
(2V08) (673) Tampa, FL HCS	1,802,286
(2V08) (675) Orlando, FL HCS	2,270,801
(4V19) (436) Montana HCS	528,797
(5V22) (644) Phoenix, AZ HCS	1,729,392
(5V22) (649) Northern Arizona HCS	327,408
(5V22) (678) Southern Arizona HCS	981,821

**3a. Number of Appointments with an Appointment Date between 01/01/2020 and 05/28/2021 and Cancelled by Clinic Indicated**

**Cancelled - Cancelled by Clinic**

(1V05) (517) Beckley, WV HCS	54,275
(1V05) (540) Clarksburg, WV HCS	91,302
(1V05) (581) Huntington, WV HCS	77,780
(1V05) (613) Martinsburg, WV HCS	100,432
(2V08) (516) Bay Pines, FL HCS	329,974
(2V08) (546) Miami, FL HCS	240,462
(2V08) (548) West Palm Beach, FL HCS	242,037
(2V08) (573) Gainesville, FL HCS	427,535
(2V08) (673) Tampa, FL HCS	345,340
(2V08) (675) Orlando, FL HCS	428,990
(4V19) (436) Montana HCS	93,967

(5V22) (644) Phoenix, AZ HCS	435,284
(5V22) (649) Northern Arizona HCS	57,098
(5V22) (678) Southern Arizona HCS	153,435

**3b. Number of Appointments with an Appointment Date between 01/01/2020 and 05/28/2021 and Cancelled by Patient Indicated**

**Cancelled - Cancelled by Patient**

(1V05) (517) Beckley, WV HCS	39,380
(1V05) (540) Clarksburg, WV HCS	53,247
(1V05) (581) Huntington, WV HCS	73,644
(1V05) (613) Martinsburg, WV HCS	78,589
(2V08) (516) Bay Pines, FL HCS	233,889
(2V08) (546) Miami, FL HCS	130,427
(2V08) (548) West Palm Beach, FL HCS	179,633
(2V08) (573) Gainesville, FL HCS	255,275
(2V08) (673) Tampa, FL HCS	207,269
(2V08) (675) Orlando, FL HCS	253,486
(4V19) (436) Montana HCS	68,040
(5V22) (644) Phoenix, AZ HCS	226,419
(5V22) (649) Northern Arizona HCS	33,676
(5V22) (678) Southern Arizona HCS	102,537

**4ai and 4aii. Number of Appointments with an Appointment Made Date between 01/01/2020 and 05/28/2021 and a Stop Code CPM Category of Primary Care**

**Completed and Pending Appointments with a made date between 01/02-05/28- cancellation was excluded- this is a rough estimate (\*\* appointments does not equal Cancelled+completed bc I did not pull no shows)**

Appointments	Cancelled - Cancelled by Clinic	Cancelled - Cancelled by Patient	Complete d - All - Appointments	Complete d - All - PID - GT 20 Days	Pending - All - Appointments	Pending - All - PID - GT 20 Days	Pending + Complete d	complete d < 20 Days	pending < 20 days	pending + complete d less than 20 days	pending + complete d Greater than 20 days	% Pending and Completed < 20 days	% Pending and Completed > 20 days	
(1V05) (517) Beckley, WV HCS	85,541	13,956	10,390	53,185	3,138	3,297	25	56,482	50,047	3,272	53,319	3,163	94.40%	5.60%
(1V05) (540) Clarksburg, WV HCS	117,027	25,563	11,889	68,010	2,794	6,150	104	74,160	65,216	6,046	71,262	2,898	96.09%	3.91%
(1V05) (581) Huntington, WV HCS	156,367	16,621	18,663	105,427	2,967	8,559	80	113,986	102,460	8,479	110,939	3,047	97.33%	2.67%
(1V05) (613) Martinsburg, WV HCS	176,719	25,702	20,287	117,576	4,849	8,657	117	126,233	112,727	8,540	121,267	4,966	96.07%	3.93%
(2V08) (516) Bay Pines, FL HCS	505,525	85,228	54,275	297,645	15,957	49,933	353	347,578	281,688	49,580	331,268	16,310	95.31%	4.69%
(2V08) (546) Miami, FL HCS	260,540	51,974	23,597	145,234	6,548	16,995	877	162,229	138,686	16,118	154,804	7,425	95.42%	4.58%
(2V08) (548) West Palm Beach, FL HCS	281,349	49,569	46,069	145,690	2,476	25,439	413	171,129	143,214	25,026	168,240	2,889	98.31%	1.69%
(2V08) (573) Gainesville, FL HCS	683,262	131,872	76,307	388,555	18,733	60,408	888	448,963	369,822	59,520	429,342	19,621	95.63%	4.37%
(2V08) (673) Tampa, FL HCS	402,420	87,813	44,329	214,075	7,445	41,321	492	255,396	206,630	40,829	247,459	7,937	96.89%	3.11%
(2V08) (675) Orlando, FL HCS	606,780	94,543	57,775	372,594	5,983	51,398	770	423,992	366,611	50,628	417,239	6,753	98.41%	1.59%
(4V19) (436) Montana HCS	231,541	38,076	25,271	147,840	5,903	12,877	104	160,717	141,937	12,773	154,710	6,007	96.26%	3.74%
(5V22) (644) Phoenix, AZ HCS	504,868	120,326	59,065	277,257	11,389	26,128	268	303,385	265,868	25,860	291,728	11,657	96.16%	3.84%
(5V22) (649) Northern Arizona HCS	162,681	25,155	14,518	111,126	6,433	8,044	179	119,170	104,693	7,865	112,558	6,612	94.45%	5.55%
(5V22) (678) Southern Arizona HCS	312,650	42,244	25,748	219,016	7,064	13,472	419	232,488	211,952	13,053	225,005	7,483	96.78%	3.22%

4bi and 4bii. Number of Appointments with an Appointment Made Date between 01/01/2020 and 05/28/2021 and a Stop Code CPM Category of Mental Health

Completed and Pending Appointments with a made date between 01/02-05/28- cancellation was excluded- this is a rough estimate (\*\* appointments does not not equal Cancelled+completed bc I did not pull no shows)

	Appointments	Cancelled - Cancelled by Clinic	Cancelled - Cancelled by Patient	Completed - All - Appointments	Completed - All - PID - GT 20 Days	Pending - All - Appointments	Pending - All - PID - GT 20 Days	Pending + Completed	Completed < 20 Days	pending < 20 days	pending + completed less than 20 days	pending + completed Greater than 20 days	% Pending and Completed < 20 days	% Pending and Completed > 20 days
(1V05) (517) Beckley, WV HCS	50,673	6,733	7,870	27,355	485	577	3	27,932	26,870	574	27,444	488	98.25%	1.75%
(1V05) (540) Clarksburg, WV HCS	76,899	14,866	8,518	44,009	1,393	859	15	44,868	42,616	844	43,460	1,408	96.86%	3.14%
(1V05) (581) Huntington, WV HCS	94,416	11,266	11,215	59,757	1,147	1,197	77	60,954	58,610	1,120	59,730	1,224	97.99%	2.01%
(1V05) (613) Martinsburg, WV HCS	154,723	19,658	16,709	96,113	7,476	1,725	91	97,838	88,637	1,634	90,271	7,567	92.27%	7.73%
(2V08) (516) Bay Pines, FL HCS	280,751	47,447	34,514	173,877	12,207	2,218	275	176,095	161,670	1,943	163,613	12,482	92.91%	7.09%
(2V08) (546) Miami, FL HCS	243,585	40,700	25,767	153,929	7,908	1,623	194	155,552	146,021	1,429	147,450	8,102	94.79%	5.21%
(2V08) (548) West Palm Beach, FL HCS	209,096	47,586	29,156	112,201	5,590	1,993	60	114,194	106,611	1,933	108,544	5,650	95.05%	4.95%
(2V08) (573) Gainesville, FL HCS	298,231	58,113	30,930	175,217	10,380	2,258	95	177,475	164,837	2,163	167,000	10,475	94.10%	5.90%
(2V08) (673) Tampa, FL HCS	333,205	37,204	36,130	221,935	6,455	3,171	116	225,106	215,480	3,055	218,535	6,571	97.08%	2.92%
(2V08) (675) Orlando, FL HCS	367,916	74,565	39,369	215,264	9,851	4,019	175	219,283	205,413	3,844	209,257	10,026	95.43%	4.57%
(4V19) (436) Montana HCS	82,063	10,887	9,791	51,734	1,992	741	74	52,475	49,742	667	50,409	2,066	96.06%	3.94%
(5V22) (644) Phoenix, AZ HCS	460,033	134,500	64,410	211,812	12,427	3,087	257	214,899	199,385	2,830	202,215	12,684	94.10%	5.90%
(5V22) (649) Northern Arizona HCS	74,049	9,054	7,085	50,225	3,992	373	13	50,598	46,233	360	46,593	4,005	92.08%	7.92%
(5V22) (678) Southern Arizona HCS	175,754	18,180	15,792	120,072	2,807	1,608	45	121,680	117,265	1,563	118,828	2,852	97.66%	2.34%

4ci and 4cii. Number of Appointments with an Appointment Made Date between 01/01/2020 and 05/28/2021 and Stop Codes between 170 and 178

Completed and Pending Appointments with a made date between 01/02-05/28- cancellation was excluded- this is a rough estimate (\*\* appointments does not not equal Cancelled+completed bc I did not pull no shows)

	Appointments	Cancelled - Cancelled by Clinic	Cancelled - Cancelled by Patient	Completed - All - Appointments	Completed - All - PID - GT 20 Days	Pending - All - Appointments	Pending - All - PID - GT 20 Days	Pending + Completed	Completed < 20 Days	pending < 20 days	pending + completed less than 20	pending + completed Greater than 20	% Pending and Completed < 20 days	% Pending and Completed > 20 days
(1V05) (517) Beckley, WV HCS	298	23	11	264				264	264	0	264	0	100.00%	0.00%
(1V05) (540) Clarksburg, WV HCS	6	2	1	2				2	2	0	2	0	100.00%	0.00%
(1V05) (581) Huntington, WV HCS	280	26	26	221	112			221	109	0	109	112	49.32%	50.68%
(1V05) (613) Martinsburg, WV HCS	810	141	1	668	5			668	663	0	663	5	99.25%	0.75%
(2V08) (516) Bay Pines, FL HCS	416	137	29	230		7		237	230	7	237	7	97.05%	2.95%
(2V08) (546) Miami, FL HCS	2	1						0	0	0	0	0		
(2V08) (548) West Palm Beach, FL HCS	4	1		2				2	2	0	2	0	100.00%	0.00%
(2V08) (673) Tampa, FL HCS		1						0	0	0	0	0		
(5V22) (649) Northern Arizona HCS	79	23		63				63	63	0	63	0	100.00%	0.00%

5a and 5b. Number of Appointments with an Appointment Made Date between 01/01/2020 and 05/28/2021 and a Stop Code CPM Category of Specialty Care and All Other

Completed and Pending Appointments with a made date between 01/02-05/28- cancellation was excluded- this is a rough estimate (\*\* appointments does not not equal Cancelled+completed bc I did not pull no shows)

	Appointments	Cancelled - Cancelled by Clinic	Cancelled - Cancelled by Patient	Complete - All - Appointments	Pending - All - Appointments	Complete - All - PID - GT 28 Days	Pending - All - PID - GT 28 Days	Pending + Complete	complete < 28 Days	pending < 28 days	pending + complete < 28 days	pending + complete > 28 days	% Pending and Completed < 28 days	% Pending and Completed > 28 days
(1V05) (517) Beckley, WV HCS	144,530	30,020	18,439	81,538	7,034	9,446	152	88,572	72,092	6,882	78,974	9,598	89.16%	10.84%
(1V05) (540) Clarksburg, WV HCS	215,291	38,241	28,030	128,419	9,148	7,117	162	137,567	121,302	8,986	130,288	7,279	94.71%	5.29%
(1V05) (581) Huntington, WV HCS	266,705	41,739	37,193	158,290	12,150	11,661	758	170,440	146,629	11,392	158,021	12,419	92.71%	7.29%
(1V05) (613) Martinsburg, WV HCS	319,553	46,597	34,814	219,448	3,657	12,850	194	223,105	206,598	3,463	210,061	13,044	94.15%	5.85%
(2V08) (516) Bay Pines, FL HCS	1,069,399	159,381	121,972	698,577	43,094	50,025	2,005	741,671	648,552	41,089	689,641	52,030	92.98%	7.02%
(2V08) (546) Miami, FL HCS	680,286	141,617	73,385	396,088	16,680	38,195	3,494	412,768	357,893	13,186	371,079	41,689	89.90%	10.10%
(2V08) (548) West Palm Beach, FL HCS	763,932	132,819	88,177	470,466	19,891	19,618	1,061	490,357	450,848	18,830	469,678	20,679	95.78%	4.22%
(2V08) (573) Gainesville, FL HCS	1,104,042	183,056	121,569	677,405	59,926	62,880	3,397	737,331	614,525	56,529	671,054	66,277	91.01%	8.99%
(2V08) (673) Tampa, FL HCS	1,083,859	205,699	109,890	660,481	41,999	40,550	2,720	702,480	619,931	39,279	659,210	43,270	93.84%	6.16%
(2V08) (675) Orlando, FL HCS	1,317,123	228,248	139,611	811,184	50,474	43,919	3,326	861,658	767,265	47,148	814,413	47,245	94.52%	5.48%
(4V19) (436) Montana HCS	214,278	37,709	28,030	126,515	7,173	14,267	711	133,688	112,248	6,462	118,710	14,978	88.80%	11.20%
(5V22) (644) Phoenix, AZ HCS	752,526	155,090	83,242	440,493	20,947	50,751	1,689	461,440	389,742	19,258	409,000	52,440	88.64%	11.36%
(5V22) (649) Northern Arizona HCS	89,366	17,805	9,532	56,445	2,479	5,717	110	58,924	50,728	2,369	53,097	5,827	90.11%	9.89%
(5V22) (678) Southern Arizona HCS	481,018	79,498	50,852	309,213	15,526	36,434	1,769	324,739	272,779	13,757	286,536	38,203	88.24%	11.76%

## Veterans who elected to receive community care under the VCCP

Facility	Unique Patients
(1V05) (517) Beckley, WV HCS	7,027
(1V05) (540) Clarksburg, WV HCS	8,308
(1V05) (581) Huntington, WV HCS	15,502
(1V05) (613) Martinsburg, WV HCS	10,319
(2V08) (516) Bay Pines, FL HCS	41,466
(2V08) (546) Miami, FL HCS	11,186
(2V08) (548) West Palm Beach, FL HCS	15,310
(2V08) (573) Gainesville, FL HCS	46,696
(2V08) (673) Tampa, FL HCS	33,539
(2V08) (675) Orlando, FL HCS	41,736
(4V19) (436) Montana HCS	27,843
(5V22) (644) Phoenix, AZ HCS	41,730
(5V22) (649) Northern Arizona HCS	18,634
(5V22) (678) Southern Arizona HCS	24,775